Making a positive first impression

Solution

Step 1:

Create a list of verbal and non-verbal behaviors that contribute to making a positive first impression:

|  |  |
| --- | --- |
| Verbal Behaviors | Non-verbal Behaviors |
| * **Greetings.** * **Making references of the host / client’s experience.** | * **Addressing Respectfully.** * **Keeping the conversation in the circle of host & client’s experience.** |

Step 2:

Upload a video introducing yourself to Microsoft focusing on creating a positive first impression. Be creative if you like! Include whatever you think will make an impact and reflect your personal brand. The video needs to be short – maximum length of two minutes.

[](https://www.youtube.com/embed/M_fksZkq0u0?feature=oembed)